

CYNGOR BWRDEISTREF SIROL RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

COMMITTEE SUMMONS

C Hanagan
Service Director of Democratic Services & Communication
Rhondda Cynon Taf County Borough Council
The Pavilions
Cambrian Park
Clydach Vale, CF40 2XX

Meeting Contact: Jessica Daniel - Democratic Services (07385401877)

YOU ARE SUMMONED to a hybrid meeting of GOVERNANCE AND AUDIT COMMITTEE to be held on MONDAY, 6TH DECEMBER, 2021 at 5.00 PM.

Non Committee Members and Members of the public may request the facility to address the Committee at their meetings on the business listed although facilitation of this request is at the discretion of the Chair. It is kindly asked that such notification is made to Democratic Services by Thursday, 2 December 2021 on the contact details listed above, including stipulating whether the address will be in Welsh or English.

AGENDA Page No's

1. DECLARATION OF INTEREST

To receive disclosures of personal interest from Members in accordance with the Code of Conduct

Note:

- Members are requested to identify the item number and subject matter that their interest relates to and signify the nature of the personal interest: and
- 2. Where Members withdraw from a meeting as a consequence of the disclosure of a prejudicial interest they must notify the Chairman when they leave.

2. MINUTES

To receive the minutes of the previous meeting of the Governance and Audit Committee held on 9th November 2021.

- 3. LEARNING AND DEVELOPMENT: INTRODUCTION TO THE AUDITOR GENERAL FOR WALES AND AUDIT WALES
- 4. LEARNING AND DEVELOPMENT: THE ROLE OF INTERNAL AUDIT AND THE WORK OF THE REGIONAL INTERNAL AUDIT SERVICE
- 5. PROGRESS AGAINST THE INTERNAL AUDIT RISK BASED PLAN 2021/22

11 - 22

6. COUNCIL PROGRESS UPDATE: AUDIT WALES - ANNUAL AUDIT SUMMARY 2020

23 - 48

7. 2020/21 ANNUAL GOVERNANCE STATEMENT RECOMMENDATIONS - PROGRESS UPDATE

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8. TO CONSIDER PASSING THE FOLLOWING UNDER-MENTIONED RESOLUTION:

"That the press and public be excluded from the meeting under Section 100A(4) of the Local Government Act, 1972 (as amended) for the next item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 14 of Part 4 of Schedule 12A of the Act."

9. PROGRESS UPDATE AGAINST THE ANTI-FRAUD, BRIBERY AND CORRUPTION WORK PROGRAMME FOR 2021/22

57 - 70

10. URGENT BUSINESS

To consider any items, which the Chairman, by reason of special circumstances, is of the opinion should be considered at the meeting as a matter of urgency

Service Director of Democratic Services & Communication

Circulation:-

County Borough Councillors:

Councillor G Davies, Councillor J Cullwick, Councillor M Adams, Councillor M Norris,

Councillor D Owen-Jones, Councillor J Barton, Councillor S Rees,

Councillor S Powell, Councillor E Webster, Councillor R Williams,

Councillor M Griffiths, Councillor J Edwards and Councillor S Trask

Lay Member: Mr C Jones

Agenda Item 2



RHONDDA CYNON TAF COUNCIL GOVERNANCE AND AUDIT COMMITTEE

Minutes of the meeting of the hybrid Governance and Audit Committee held on Tuesday, 9

November 2021 at 5.00 pm.

County Borough Councillors:

Councillor G Davies
Councillor M Adams
Councillor M Norris
Councillor S Rees
Councillor R Williams
Councillor S Trask
Councillor G Davies
Councillor J Cullwick
Councillor K Jones
Councillor J Barton
Councillor J Cullwick
Councillor K Jones
Councillor J Cullwick

Lay Member: Mr C Jones

Officers in attendance

Mr C Hanagan, Service Director of Democratic Services & Communication
Mr P Griffiths, Service Director – Finance & Improvement Services
Mr S Humphreys, Head of Legal Services
Ms L Cumpston, Group Audit Manager
Mr C Rees - Audit Wales
Ms S Byrne – Audit Wales

23 Welcome and Apologies

The Chair welcomed the attendees to the hybrid meeting of the Governance and Audit Committee and apologies for absence were received from County Borough Councillor J Edwards and S Powell.

24 Declaration of Interest

In accordance with the Council's Code of Conduct, there were no declarations made pertaining to the agenda.

25 Minutes

It was **RESOLVED** to approve the minutes of the 13th September 2021 as an accurate reflection of the meeting with the following amendments:

Apologies for Absence

Apologies for absence were received from County Borough Councillors G Davies, E Webster, M Griffiths and J Edwards.

26 Audit Wales Update

Ms S Byrne, Audit Wales, provided the Governance and Audit Committee with an update in respect of the Financial Sustainability Assessment report in relation to Rhondda Cynon Taf County Borough Council.

Members were informed that the findings of the report overall were positive and the Council continues to be well placed to manage its financial sustainability. The Audit Wales Officer informed Members that the report also covers the impact that Covid-19 has had to date on the Council's financial position noting that the majority of additional expenditure and income losses incurred as a result of the pandemic had been supported through additional funding from Welsh Government. The Officer went on to refer to examples of how the Council has taken account of the impact of the pandemic in its 2021/22 budget strategy and that the Council is very aware of the need to consider the medium to long term implications of the pandemic as part of its strategic planning.

The Audit Wales Officer continued the update by referring Members to the section of the report covering financial planning and noted the overall finding that the Council's financial planning has served it well to date, which it can build upon to consider how it manages its budget gap over the medium term. The Officer also outlined from the report findings how the Council has modelled the budget gap on a range of assumptions and noted the ongoing discussions in respect of the Council's estate, workforce and digital strategies.

The Audit Wales Officer indicated to Members that the report sets out 2 proposals for improvement, firstly in respect of the Council needing to be assured that it has contingency plans in place to manage less positive funding settlement scenarios that it has planned for as part of its medium term financial planning and, secondly, around the need for the discussions that are on-going in respect of the Council's estate, workforce and digital capabilities to be formalised in the Council's financial planning arrangements.

Mr C Rees – Audit Wales continued the presentation. He referred Members to the section of the report outlining the use of financial reserves and the trend over the past 5 financial years. The Officer indicated that, in line with most local authorities in Wales, there had been an increase in the level of reserves during 2020/21, primarily as a result of additional funding made available to support the impact of the pandemic, and noted the importance for the Council to continue to effectively manage its reserves as it recovers from the pandemic.

The Audit Wales Officer went on to indicate that the Council has a track record of delivering its services within its overall revenue budget, noting that there are overspends in some service areas and the Council understands the causes of these. The Officer also indicated that the Council has identified and achieved savings early and has built these into its base budget requirements, and highlighted the challenge of continuing to deliver significant efficiencies without impacting on front-line services, as set out in the Council's 2021/22 Budget Strategy Report.

Ms S Byrne resumed by providing Members with an overview of the national report on Financial Sustainability of Local Government.

The Audit Wales Officer provided an overview of the key findings within the report, based on the work undertaken to review the financial stability of each of the 22 Councils in Wales. The Audit Wales Officer informed Members that the national picture, similar to Rhondda Cynon Taf, was one where additional funding from Welsh Government has helped to mitigate the cost of the pandemic and although the financial positions for all 22 councils has improved, the financial sustainability of councils remains mixed. The Officer added that most Councils continue to show significant overspends in some services, for example,

social services, and the report emphasises that in order to be able to continue to deliver key services, councils need to ensure they develop and implement strategies to strengthen their financial sustainability.

The Audit Wales Officer drew Members' attention to exhibit 6 within the report which provides detail on key steps to help with Councils financial sustainability, these being, Financial Strategies; Reserves; Performance against budget; and Savings delivery.

The Audit Wales Officer concluded by outlining the next steps including continuing to monitor the financial position of individual Councils and the publication of a financial sustainability data tool following completion of audits on 2020-21 accounts.

Following the conclusion of the presentation the Chair invited the Service Director – Finance and Improvement Services to provide a brief overview of the Council's arrangements. The Service Director provided context around the Council's medium term financial planning arrangements, indicating that it is: an integral part of the Council's financial and service planning processes and a whole-council programme of work; reviewed and updated on an ongoing basis and challenged by the Senior Leadership Team; and reported to Cabinet, full Council and the Finance and Performance Scrutiny Committee. The Service Director added that the arrangements inform the Council's budget setting process, this being a continuous process as demonstrated through the on-going early identification and delivery of efficiency savings.

Members were invited to provide comment on the two reports that had been presented so far. One Member commented on the levels of reserves outlined in the report in comparison to the levels of liquidity. The Service Director – Finance and Improvement Services informed Members that the Council sets aside reserves for specific purposes and monitors its balance sheet, that includes its liquidity position, on an on-going basis and in line with its Treasury Management Strategy.

Another Member referenced section 8 of the local report and requested assurances that the levels of useable reserves are at an adequate level to provide a safety net. The Service Director fed back that the Council's levels of reserves are kept under on-going review to ensure their adequacy and should there be a requirement to fund unforeseen expenditure, a number of options would be available, for example, realigning funding where there are currently no contractual commitments against specific reserves. The Service Director added that the Council uses its reserves in a prudent and planned way as part of its financial planning arrangements.

Mr C Rees – Audit Wales, resumed the presentation of the final report provided for Members in respect of the Regulatory Programme Update – Quarter 2. The Audit Wales Officer took Members through the sections of the report outlining the Financial Audit work and provided a position statement at 30th September 2021.

Ms S Byrne – Audit Wales continued to take Members through the Performance Audit work section of the report providing an update of the review relating to the Cwm Taf Morgannwg health partnership and the Annual Audit Summary.

Members were also provided with an update in relation to the 2021-22

programme and clarification was given around the timetable and status outlined in the report for the Well-being of Future Generations Act (Wales) 2015 (WFG Act) examinations.

The Service Director – Finance and Improvement Services provided Members with further information in relation to the monitoring of reports issued by Audit Wales and confirmed that recommendations reported by Audit Wales will be presented to the Governance and Audit Committee along with the action to be taken by Council Services. The Service Director added that these arrangements are in line with the Council's agreed approach and ensures the Governance and Audit Committee are able to review and challenge the extent of progress Council services are making to implement Audit Wales recommendations.

The Chair thanked the Officers from Audit Wales for attending the Committee meeting remotely and for providing a comprehensive update to Members.

The Governance and Audit Committee RESOLVED:

1. To acknowledge the update.

27 Strategic Risk Register Update

The Service Director – Finance and Improvement Services presented Members with the Council's updated Strategic Risk Register for 2021/22.

Members were referred to Section 4 of the report outlining the relevant extracts from the Committee's Terms of Reference and the CIPFA publication 'Audit Committees – Practical Guidance Note for Local Authorities & Police, 2018 Edition'.

The Service Director – Finance and Improvement Services highlighted Table 1, Risk Management related information reported to the Governance and Audit Committee, and referred Members to the specific reference for the Committee to be kept up to date with the risk profile and the effectiveness of risk management actions, this having particular relevance to the report being presented to the Committee.

The Service Director went on to draw Members attention to Section 5 of the report which set out the work undertaken to review and update the 2021/22 Strategic Risk Register, with updates being reviewed, challenged and signed off by the Senior Leadership Team and included in the Council's Quarter 1 performance report presented to Cabinet and the Finance and Performance Scrutiny Committee. The Service Director also provided an overview of the updates incorporated into the 2021/22 Strategic Risk Register as a result of the review process, and Members were directed to the latest Strategic Risk Register position statement, for the Committee's consideration of the arrangements in place, as set out at Appendix 1 of the report.

The Chair thanked the Service Director for the presentation and the Governance and Audit Committee **RESOLVED**:

- 1. That assurance was in place around the review and update process for the 2021/22 Strategic Risk Register; and
- 2. To receive Strategic Risk updates in line with the Committee's

Workplan and Terms of Reference.

28 Procedure Rules Update

The Service Director Finance & Improvement Services introduced the presentation and outlined the purpose of the update was to raise awareness of the content of the Council's Financial Procedure Rules and to support the role of the Governance and Audit Committee to effectively fulfil its terms of reference. The Service Director also set the context for the update in relation to the scheme of delegation framework in place within the Council.

Members were reminded that the purpose of the Financial Procedure Rules is to provide a framework for managing the Authority's financial affairs and the key roles were outlined along with an overview of the 5 areas included within the Rules: Financial Management; Financial Planning; Risk Management and Control of Resources; Financial Systems and Procedures; and External Arrangements.

At this point in the presentation, Members of the Governance and Audit Committee were provided with the opportunity to ask questions.

In response to a query regarding the management of reserves being invested in areas that would maximise profit and also investment in fossil fuel companies, the Service Director Finance & Improvement Services fed back that with regard to the Council's use of specific reserves, the aim is to ensure best value and to maximise the positive impact from the utlisation of the funds in line with the purpose that they have set aside for. The Service Director added that with regard to investment in fossil fuel companies, this is an area of responsibility for the Rhondda Cynon Taf Pension Fund, outside of the remit of the Governance and Audit Committee, and assured Members that as part of the Pension Fund's governance arrangements, the Fund is committed to responsible investment factors in terms of environmental, social and governance, as part of the overriding principle of obtaining the best possible financial return.

The Group Audit Manager continued the presentation by providing some examples of how the Financial Procedure Rules are linked to audit assignments. The examples discussed were divided into systems based audit assignments and establishment based audit assignments.

The following key headlines were presented during this section: Systems Based Audit Assignments— Examples

- Budgetary Control
- Asset Management
- School Budgets
- Pensions / Payroll

Establishment Based Audit Assignments – Examples

- Primary Schools
- o Comprehensive / All Through Schools
- Leisure Centres
- Day Centres / Homes for the Elderly

The Group Audit Manager also outlined some general principles and good practice in relation to the Financial Procedure Rules.

Members were invited to ask questions related to this section of the presentation and positive comments were made regarding the process of segregation of duties amongst officers as part of strengthening checking processes. One Member gueried the Asset Register and asked Officers for details of any procedure in place to account for changes in the value of the Council's assets. The Service Director Finance & Improvement Services advised Members that the assets within the Council's Asset Register are reviewed on a rolling and scheduled basis, for example, every 5 years, by an external and independent party, and any changes in the value of assets are reflected within the Council's Balance Sheet. Another Member requested assurance around the replacement arrangements in place for the Council's assets. The Service Director provided examples of replacement arrangements in respect of the Council's fleet of vehicles and leisure centre equipment, where current and future requirements are regularly reviewed, resources set aside and consideration given to the most cost effective approach for acquiring assets, for example, outright purchase or lease.

The Chair thanked the Officers for the presentation and responses provided to the questions posed by Members.

The Governance and Audit Committee **RESOLVED**: To note the update provided.

This meeting closed at 6.30 pm

Mr C Jones Chairman.



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

MUNICIPAL YEAR 2021/22

GOVERNANCE AND AUDIT COMMITTEE 6 th December 2021	AGENDA ITEM NO. 5
REPORT OF THE DIRECTOR OF FINANCE & DIGITAL SERVICES	PROGRESS AGAINST THE RISK BASED PLAN 2021/22

Author: Mark Thomas (Head of Regional Internal Audit Service) & Lisa Cumpston (Group Audit Manager)

1. PURPOSE OF THE REPORT

1.1 This report provides Members of the Governance and Audit Committee with a position statement on progress being made against the audit work included and approved within the Internal Audit Risk Based Plan 2021/22.

2. **RECOMMENDATIONS**

It is recommended that Members:

- 2.1 Consider the content of the report and the progress made against the Internal Audit Risk Based Plan 2021/22.
- 2.2 Consider what comments, requests or recommendations, if any, they wish to make.

3. REASONS FOR RECOMMENDATIONS

3.1 To help ensure that the Governance and Audit Committee monitors the performance of the Council's Internal Audit Service, in accordance with its Terms of Reference.

4. BACKGROUND

- 4.1 In accordance with the Public Sector Internal Audit Standards, the Head of Audit is responsible for developing a risk-based annual audit plan which takes into account the Council's risk management framework. Within the Standards there is also a requirement for the Head of Audit to review and adjust the plan, as necessary, in response to changes in the Council's business, risks, operations, programs, systems, controls and resources. The Head of Audit must also ensure that Internal Audit resources are appropriate, sufficient and effectively deployed to achieve the approved plan.
- 4.2 The Internal Audit Risk Based Plan for 2021/22 was submitted to the Governance & Audit Committee for consideration and approval on 12th July 2021. The Plan outlined the audit assignments to be carried out which will provide adequate coverage to enable an overall opinion at the end of 2021/22.
- 4.3 Progress made against the 2021/22 plan is attached as **Appendix A** and a summary of the individual audit assignments as at 26th November 2021 is as follows:

Status	No. Of Audits
Final Reports Issued	12
Consultancy Work Completed	1
Draft Reports Issued	7
Fieldwork in Progress	10
Audit Fieldwork being Scoped	4
Planned	40

4.4 Appendix A details the status of each planned review, the audit opinion (where the audit has reached final report stage) and the number of any high, medium or low priority recommendations made to improve the internal control, governance and risk management environment. To date 20 items of work have been completed and 19 of these have resulted in an opinion being provided, with 1 piece of work undertaken on a consultancy basis. As a result of the consultancy work a number of recommendations were made to the Area and during 2022/23, progress against these recommendations will be reviewed, and included within the Internal Audit Plan of coverage. Of the 19 items of work where a report has been issued, 12 have had the final reports issued with 7 reports at draft stage. A further 10 assignments are currently on-going, with 4 being scoped for fieldwork to commence. The results of these Audits will be reported to future Governance and Audit Committee meetings.

4.5 Based on the assessment of the strengths and weaknesses of the areas examined through testing of the effectiveness of the internal control, governance and risk management arrangements, the following audit opinions have been given to the 12 audit assignments completed to final report stage to date:

Audit Opinion	No. Of Audits
Substantial Assurance	7
Reasonable Assurance	4
Limited Assurance	1
No Assurance	0

4.6 One completed audit review has been given an audit opinion of limited assurance, that is, only limited assurance can be placed on the current systems of internal control, governance and risk management. Further details are as follows:

Park Lane Special School

This audit was included in the audit plan for 2021/22 at the request of both the Director of Education & Inclusion Services and Acting Headteacher. The objective of the audit was to provide assurance that the financial systems and internal controls were effective, and were compliant with the Council's policies and procedures. The audit work undertaken identified some key issues in respect of internal processes and procedures not always being complied with and resulted in 15 audit recommendations being made, 4 of which were of a high priority. All recommendations have been agreed by the Acting Executive Headteacher, and progress against these recommendations will be monitored in accordance with routine internal audit monitoring procedures. This school will also be included in the audit plan for a follow up review during 2022/23.

4.7 For reference, the audit assurance/opinion categories are:

AUDIT ASSURANCE CATEGORY CODE				
Substantial	A sound system of governance, risk management and control exists, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited.			
Reasonable	There is a generally sound system of governance, risk management and control in place. Some issues, non-			

	compliance or scope for improvement were identified which may put at risk the achievement of objectives in the area audited.
Limited	Significant gaps, weaknesses or non-compliance were identified. Improvement is required to the system of governance, risk management and control to effectively manage risks to the achievement of objectives in the area audited.
No Assurance	Immediate action is required to address fundamental gaps, weaknesses or non-compliance identified. The system of governance, risk management and control is inadequate to effectively manage risks to the achievement of objectives in the area audited.

- 4.8 **Appendix A** illustrates that a total of 51 recommendations have been made to improve the internal control, governance and risk management arrangements across the 2021/22 audit plan areas reviewed to date. The implementation of these recommendations is monitored to ensure that improvements are being made.
- 4.9 Again for reference, Internal Audit recommendations are categorised/prioritised as follows:

RECOMMENDATION CATEGORISATION

Risk may be viewed as the chance, or probability, of one or more of the organisation's objectives not being met. It refers both to unwanted outcomes which might arise, and to the potential failure to realise desired results. The criticality of each recommendation is as follows:

High Priority	Action that is considered imperative to ensure that the organisation is not exposed to high risks.
Medium Priority	Action that is considered necessary to avoid exposure to significant risks.
Low Priority	Action that is considered desirable and should result in enhanced control.

5. <u>EQUALITY AND DIVERSITY IMPLICATIONS AND SOCIO-ECONOMIC DUTY</u>

5.1 There are no equality and diversity or socio-economic duty implications as a result of the recommendations set out in the report.

6. **CONSULTATION**

6.1 There are no consultation implications as a result of the recommendations set out in the report.

7. FINANCIAL IMPLICATION(S)

7.1 There are no financial implications as a result of the recommendations set out in the report.

8. <u>LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED</u>

- 8.1 The provision of regular information in respect of the Council's Internal Audit Service supports the Council in demonstrating compliance with the Accounts and Audit (Wales) (Amendment) Regulations 2018.
- 8.2 Regulation 7 (Internal Audit) of Part 3 of the 2018 Regulations directs that: "A relevant body must maintain an adequate and effective system of internal audit of its accounting records and of its system of internal control."

9. <u>LINKS TO CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT</u>

THE COUNCIL'S CORPORATE PLAN PRIORITIES

9.1 The work of Internal Audit aims to support the delivery of the priorities contained within the Council's Corporate Plan 2020-2024 'Making a Difference', in particular 'Living Within Our Means' through ensuring that appropriate internal controls are in place to effectively manage resources.

WELL-BEING OF FUTURE GENERATIONS ACT

9.2 The Sustainable Development Principles, in particular Prevention, can be applied to the systematic reviews undertaken in order to provide assurance that risks to the achievement of objectives are being managed.

10. CONCLUSION

10.1 Monitoring the performance of Internal Audit is a key responsibility for the Governance and Audit Committee. This report provides the Governance and Audit Committee with detailed information with which the performance of the Service can be reviewed and scrutinised.

Other Information:-

Relevant Scrutiny Committee Not applicable.

Contact Officers – Mark Thomas & Lisa Cumpston

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985 RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

6th December 2021

GOVERNANCE AND AUDIT COMMITTEE

PROGRESS AGAINST THE RISK BASED INTERNAL AUDIT PLAN 2021/22 REPORT OF THE DIRECTOR OF FINANCE & DIGITAL SERVICES

Author:

Mark Thomas (Head of Regional Internal Audit Service) & Lisa Cumpston (Group Audit Manager)

Item: 5

Background Papers

None.

Officer to contact: Mark Thomas / Lisa Cumpston



Appendix 1 - 2021/22 Recommendations)

Progress Against Plan (including Audit Opinion &

Audit Assignment	Audit	Audit Opinion Recommend			mmend	ations		
	Status	Substantial	Reasonable	Limited	No	High	Med	Low
		Assurance	Assurance	Assurance	Assurance			
Chief Executive								
Contract Variations/Payments in Advance	Planned							
Procurement Arrangements	Final Issued	$\sqrt{}$				0	0	0
Administration of Trust Funds	Final Issued	V				0	0	0
Operation of the Primary School Sickness Scheme	Final Issued		V			0	1	2
Grants to Businesses	Planned							
Self Isolation Payments – Administration of the WG Scheme (Covid Related Risks)	Planned							
Fairer Charging for Adult Non-Residential Care Services – Follow Up	Planned							
Budgetary Control – School Deficit Recovery Protocols	Final Issued					0	3	0
Payroll – Implementation of the new Payroll system	Planned							
Administration of the Furlough Scheme (Covid Related Risks)	Planned							
Cyber Security Arrangements	Planned							
Distribution of Devices to Digitally Excluded Learners (Covid Related Risks)	Draft Issued							
Corporate Landlord Compliance	In Progress							
Asset Management	Planned							
Prosperity, Development & Frontline Services								
Emergency Planning	In Progress							
Community Recycling Centres	Scoping							
Capital Projects	Planned							
Regeneration & Planning	Planned							
Building Control	Planned							
Community & Children's Services								
WCCIS	In Progress							
Deputyship	Planned							

Audit Assignment	Audit	Audit Opinion Recommendation			ations			
	Status	Substantial	Reasonable	Limited	No	High	Med	Low
		Assurance	Assurance	Assurance	Assurance			
Rota Management Review	In Progress							
Adaption & Community Equipment	Planned							<u> </u>
Carers Assessments	Scoping							
The Review Team	Planned							<u> </u>
Section 17 Payments (Prevention Payments)	Draft Issued							
Adoption Support & Foster Carer Payments	Draft Issued							
Contract Management Placements	Planned							<u> </u>
Llwydcoed Crematorium	Planned							
Registration Services	Final Issued					0	0	0
Education & Inclusion Services								
Governor Support – Provision of Governing Body Information	Scoping							
Exclusion & Attendance	Planned							<u> </u>
Step 4 Provisions	Planned							<u> </u>
Ty Gwyn Pupil Referral Unit	Draft Issued							
Park Lane Special School	Final Issued					4	8	3
Special School Self Assessment Programme & Annual Report	Planned							
Alaw Primary School	Final Issued					0	1	1
Cefn Primary School	Final Issued		$\sqrt{}$			2	4	2
Craig yr Hesg Primary School	Final Issued					2	1	2
Cilfynydd Primary School	Final Issued	$\sqrt{}$				1	1	1
Coedpenmaen Primary School	Final Issued		V			3	6	3
Cwmbach Church in Wales Primary School	Draft Issued							
Cymmer Primary School	Planned							
Dolau Primary School	In Progress							
Ffynon Taf Primary School	Planned							
Llantrisant Primary School	In Progress							
Maesybryn Primary School	Planned							<u> </u>
Penderyn Community Primary School	Planned							

Audit Assignment	Audit		Audit O	pinion		Recommendations		
	Status	Substantial Assurance	Reasonable Assurance	Limited Assurance	No Assurance	High	Med	Low
Penywaun Primary School	Planned							
Primary School Self Assessment Programme & Annual Report	Planned							
Hawthorn High School – Follow Up Review	Planned							
Ysgol Gyfun Rhydywaun	Planned							
Bryncelynnog Comprehensive School	Scoping							
Ferndale Community School	Planned							
Secondary/All Through School Self-Assessment Programme & Annual Report	Planned							
RCT – Regional Consortia School Improvement Grant (RCSIG)	In Progress							
RCT – Education Improvement Grant (EIG)	In Progress							
RCT – Pupil Development Grant (PDG)	In Progress							
RCT – Post 16 Grant Certifications (DCELLS)	Planned							
Whole Authority Arrangements								
Information Management	Planned							
PPE Stock Control Arrangements	In Progress							
Anti-Fraud, Bribery & Corruption	Planned							
Scheme of Delegation	Planned							
Performance Management Arrangements	Planned							
Corporate Safeguarding (Covid Related Risks)	Planned							
Income Management Arrangements	Draft Issued							
Central South Consortium								
CSC – Regional Consortia School Improvement Grant (RCSIG)	Draft Issued							
CSC – Pupil Development Grant (PDG)	Final Issued	V				0	0	0
CSC – General Ledger	Planned							
Amgen								
AMGEN – Payroll	Planned							
AMGEN – Debtors	Planned							
AMGEN – Creditors	Planned							
AMGEN – General Ledger	Planned		_					
Total		7	4	1	0	12	25	14

Consultancy Assignment	Audit Status	Recommendations		ions
		High	Medium	Low
Education & Lifelong Learning				
Safeguarding Arrangements – Capita One	Complete	1	10	1
Total	1	1	10	1

Summary of Audit Assignments	No of Audit Assignments
Status	
Final Reports Issued	12
Consultancy Work Completed	1
Draft Reports Issued	7
Audit Fieldwork in Progress	10
Audit Fieldwork being Scoped	4
Planned	40
Total	74

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RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL MUNICIPAL YEAR 2021/22

GOVERNANCE AND AUDIT COMMITTEE 6 th December 2021	AGENDA ITEM NO. 6
REPORT OF THE SERVICE	COUNCIL PROGRESS UPDATE:
DIRECTOR FOR DEMOCRATIC	AUDIT WALES – ANNUAL AUDIT
SERVICES AND COMMUNICATION	SUMMARY 2020

Author: Christian Hanagan (Service Director for Democratic Services and Communication)

1. PURPOSE OF THE REPORT

To provide a progress update on the implementation of proposals for improvement reported in the Audit Wales 'Annual Audit Summary 2020'.

2. **RECOMMENDATIONS**

It is recommended that Members:

- 2.1 Consider whether there are any matters of a governance, internal control or risk management nature that require further action or attention by the Governance and Audit Committee.
- 2.2 Consider whether there are any matters of a performance nature that require review by the Council's scrutiny committees.

3. ARRANGEMENTS FOR MONITORING AUDIT WALES PROPOSALS FOR IMPROVEMENT/RECOMMENDATIONS

3.1 The Council recognises the important role that Audit Wales plays in supporting on-going improvement to governance and service delivery, with the Governance and Audit Committee having responsibility to provide independent assurance around the adequacy of the arrangements in place and Scrutiny Committees having responsibility to monitor the progress Council Services are making to implement agreed proposals for improvement reported by Audit Wales.

Governance and Audit Committee

- 3.2 The Terms of Reference of the Council's Governance and Audit Committee include the following responsibilities in relation to reports from the Council's External Auditor (for the purposes of this report the External Auditor being Audit Wales):
 - Point O 'To receive and consider reports of the External Auditor in relation to matters of financial probity and corporate governance and providing the opportunity for direct discussion with the auditor(s) on these'; and
 - Point P 'Consider national reports, for example, from Audit Wales, of relevance to the work of the Authority'.
- 3.3 To discharge the above requirements, the Council's Governance and Audit Committee has responsibility for:
 - Providing independent assurance around the arrangements in place to monitor / evaluate progress against proposals for improvement reported by Audit Wales; and
 - Determining whether there are any matters of a governance, internal control or risk management nature that require further action or attention.
- 3.4 As part of discharging its Terms of Reference, the Governance and Audit Committee should also take account of the conclusions and findings from each Audit Wales report when forming an opinion on the adequacy of internal control/governance arrangements in place.
- 3.5 In addition to the above, where the Governance and Audit Committee considers there are performance related matters that require further review, it is able to refer these to the designated Scrutiny Committee for review

Scrutiny Committees

- 3.6 Members will note the Council's Scrutiny function has a different, albeit, complementary role, in respect of overseeing the reports issued by Audit Wales i.e. to review and challenge the progress the Council is making toward implementing agreed proposals for improvement.
- 3.7 Where a Scrutiny Committee determines there are matters of a governance, internal control or risk management nature that require further review, it is able to refer these to the Governance and Audit Committee for consideration

4. <u>AUDIT WALES – ANNUAL AUDIT SUMMARY 2020</u>

- 4.1 At the meeting of <u>Council held on 10 March 2021</u>, Members received the Audit Wales Annual Audit Summary 2020 (AAS), with the AAS containing proposals for improvement/recommendations from published reports that were specific to Rhondda Cynon Taf Council and also national reports that relate to local authorities more generally, other public bodies and also Welsh Government.
- 4.2 Audit Wales proposals for improvement are incorporated into the Council's service delivery planning and monitoring arrangements, and the first progress update was reported to the Governance and Audit Committee on 26th April 2021 and to the Overview and Scrutiny Committee on 12th May 2021. The second progress update, as at November 2021, is included as Appendix 1 and the Governance and Audit Committee is requested to (in addition to Members own lines of enquiry):
 - Consider whether there are any matters of a governance, internal control or risk management nature that require further action or attention; and
 - Consider whether there are any matters of a performance nature that require review by the Council's scrutiny committees

5. <u>EQUALITY AND DIVERSITY IMPLICATIONS AND SOCIO-ECONOMIC DUTY</u>

5.1 There are no equality and diversity or socio-economic duty implications as a result of the recommendations set out in the report.

6. CONSULTATION

6.1 There are no consultation implications as a result of the recommendations set out in the report.

7. FINANCIAL IMPLICATION(S)

7.1 There are no financial implications as a result of the recommendations set out in the report.

8. LEGAL IMPLICATIONS *OR* LEGISLATION CONSIDERED

8.1 Regular reporting of external audit reports to the Governance and Audit Committee ensures compliance with the CIPFA / SOLACE 'Delivering Good Governance in Local Government: Framework 2016' and the Committee's Terms of Reference.

9. <u>LINKS TO CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT</u>

9.1 The Governance and Audit Committee's role in overseeing the Council's arrangements to monitor / evaluate progress against proposals for

improvement reported by Audit Wales aims to support the delivery of all priorities contained within the Council's Corporate Plan 2020 – 2024 "*Making a Difference*" and in doing so aligns with the Sustainable Development principles as set out within the Well-being of Future Generations Act.

10. CONCLUSIONS

10.1 Audit Wales reports play an important role in supporting on-going improvement to the Council's governance and service delivery arrangements. As part of this process, the Council utilises its Governance and Audit Committee and Scrutiny Committees, in line with their Terms of Reference, to oversee the arrangements in place and monitor the progress made by Council Services to implement proposals for improvement reported by Audit Wales.

LOCAL GOVERNMENT ACT, 1972

as amended by

THE ACCESS TO INFORMATION ACT, 1985 RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL LIST OF BACKGROUND PAPERS

6th December 2021

AUDIT COMMITTEE

REPORT OF: Service Director for Democratic Services and Communication

Author: Christian Hanagan

Item 6: COUNCIL PROGRESS UPDATE: AUDIT WALES – ANNUAL AUDIT SUMMARY 2020

Contact Officer: Christian Hanagan – 01443 424005



<u>Audit Wales – Annual Audit Summary 2020</u>

Local and National Reports – Recommendations/Proposals for Improvement

Compliance	As reported to	As at November 2021
	Governance and Audit Committee	
	<u>26 April 2021</u>	
Audit of Rhondda Cynon Taf County Borough	The Auditor General gave an unqualified true	Noted - No further action.
Council's 2019-20 Accounts	and fair opinion on the Council's financial	
	statements on 26 November 2020	
Annual Improvement Plan Audit of 2020/21	The Auditor General certified that the Council	Noted – No further action.
Plans contained in the Council's annual	has met its legal duties for improvement	
Corporate Performance Report 2020/21	planning and reporting, and believes that it is	
	likely to meet the requirements of the Local	
	Government (Wales) Measure 2009 during	
-	2020-21 in <u>January 2021</u>	

Other Regulators	As reported to	As at November 2021
	Governance and Audit Committee	
	26 April 2021	
Care Inspectorate Wales		Supplemented by Care Inspectorate Wales Assurance
Local Authority Performance Review April 2019 –		Check 2021 presented to Health & Wellbeing Scrutiny
March 2020 - Annual Letter <u>published August</u>		Committee and Children & Young People Scrutiny
<u>2020</u>		Committee both in July 2021.
Estyn	The findings from the Estyn report will form	An update on the progress of Rhondda Cynon Taf
"In January 2021, Estyn wrote to the Council's Chief	part of the ongoing Self Evaluation and the	Council's response to the recommendations within the
Executive outlining the outcome of their review of	recommendations have been used to	overarching Thematic report published by Estyn was
Rhondda Cynon Taf County Borough Council's work	inform the 2021-22 Delivery Plan for the	provided to the Children and Young People's Scrutiny
in supporting their learning communities in schools	service.	Committee on 13 th October 2021.
and pupil referral units (PRUs) during the period		
from March to October 2020. Also relevant is		The recommendations relating to addressing the impact
Estyn's National report, 'Local authority and		of the pandemic on vulnerable pupils and on physical and
regional consortia support for schools and PRUs in		mental health of all pupils, are long term in nature and
response to COVID-19' Update report from June to		continue to be addressed through ongoing Service Self
November 2020, published in January 2021".		Evaluation and Delivery Planning.

Local Reports

Well-being of Future Generations Act (Wales) 2015 examination

An examination the extent to which the Council has acted in accordance with the sustainable development principle in the delivery of the priority investments for leisure facilities to increase participation in exercise and contribute to residents' health and well-being

Published: March 2020

Proposals for Improvement	As reported to	As at November 2021
	Governance and Audit Committee	
	26 April 2021	
There are clear examples of how the	The examination findings will be used to continue	The requirements of the Well-being of Future Generations Act
Council is applying the sustainable	to ensure that the Council and its services are	have been strengthened within the Performance Planning
development principle to its investment	acting in accordance with the requirements of the	processes for 2022/23 and have been described in the Council's
in leisure facilities, but there are	Well-being of Future Generations Act including the	annual Corporate Performance Report approved by Council on
opportunities to develop longer term	Sustainable Development principles when	20 October 2021. The Council's arrangements will be
planning and involve people in shaping	developing and implementing its Service Delivery	developed as part of its continuous drive for improvement.
future leisure provision. Report is here.	and Priority Plans and also plans for key projects.	
<u></u>	This includes the Council's new Leisure Strategy	Work on the new Leisure Strategy referenced in April 2020, has
, , , , , , , , , , , , , , , , , , ,	2021- 2026 which is currently being developed.	been delayed to allow focus on front line priorities. The new
Φ		strategy for 2022-27 is currently being developed. Pre scrutiny
		and engagement/involvement with residents and key partners
		to help shape future provision will start in early 2022.

Financial Sustainability Assessment

The project sought to assess the sustainability of councils' short to medium-term financial position. This included a focus on the financial strategy of each council as well as reviewing financial 'indicators' of each council's financial position in relation to Performance against budget; Delivery of savings plans; Use of reserves; Council tax and Borrowing

Published: 27 March 2020

The Council is well placed to manage its financial	Noted	Noted - No further action.
sustainability over the short and medium term. Report		
<u>is here</u>		For information, the Audit Wales 'Rhondda Cynon Taf Financial
		Sustainability Assessment 2020/21' Report for Rhondda Cynon
		Taf was presented by Audit Wales to the 9 th November 2021
		Governance and Audit Committee. An update on the specific
		progress of the 2 proposals for improvement will be included
		in the next update to the Governance and Audit Committee.

National Report Recommendations

The National Fraud Initiative in Wales 2018-20 This national report contained four recommendations for public bodies.

Published: 12 October 2020

Recommendations	As reported to Governance and Audit Committee 26 April 2021	As at November 2021
All participants in the NFI exercise should ensure that they maximise the benefits of their participation. They should consider whether it is possible to work more efficiently on the NFI matches by reviewing the guidance section within the NFI secure web application.	Agreed The guidance is always followed and is helpful in prioritising the match outcomes.	As reported to the Governance and Audit Committee on 26 April 2021.
Where local auditors have identified specific areas where improvements could be made, the public bodies should act on these as soon as possible.	Agreed Any significant aspect of improving the internal control environment is prioritised and audit recommendations are also followed up. Audit Committee also receives regular updates in respect of the service progress in implementing Internal Audit recommendations. This includes the number of recommendations implemented, for those yet implemented a revised implementation date.	As reported to the Governance and Audit Committee on 26 April 2021.
Audit committees, or equivalent, and officers leading the NFI should review the NFI self-appraisal checklist. This will ensure they are fully informed of their organisation's planning and progress in the 2020-22 NFI exercise	Agreed The checklist has been reviewed by the Council's Fraud Service. NFI updates are provided to Audit Committee at relevant intervals. The next update of the 2020/22 NFI exercise is scheduled to be provided to Audit Committee in the first half of 2021/22.	The completed self-appraisal checklist was incorporated within the Anti-Fraud Annual Report 2020/21 which was presented to the Governance and Audit Committee on 12 th July 2021.
All participants should be aware of emerging fraud risks e.g. due to COVID-19 and take appropriate preventative and detective action.	Agreed The Council is signed up with the relevant fraud sharing bodies and has received and shared Covid and other related threats. These threats have been reviewed and disseminated to relevant Services and residents, to provide necessary mitigation.	As reported to the Governance and Audit Committee on 26 April 2021.

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Recommendations	As reported to	As at November 2021
	Governance and Audit Committee 26 April 2021	
	At the outset of Covid, consideration was given to	
	the potential for fraud to emerge as a result of Covid	
	support measures e.g. Business Support Grants, Free	
	School Meal payments etc.	
	Audit Committee is updated on Corporate Fraud at	
	regular intervals throughout the year, which includes	
	any Covid related matters.	

Local Government Studies

<u>The 'Front Door' to Adult Social Care:</u> This national report contained two main recommendations. These recommendations contained actions for Local Authorities and the Welsh Government.

Published: September 2019

	Recommendations for Improvement	As reported to	As at November 2021
١		Governance and Audit Committee	
Į		26 April 2021	
	Improving access to the front door	Agreed.	
	R1 - Part 1 of the report sets out how authorities	RCT continuously reviews its Information, Advice and	As reported to the Governance and Audit
	promote access to the 'front door' and provide	Assistance (IAA) service to improve access to the	Committee 26 th April 2021, noting the
	information, advice and assistance to help people to	'front door'. This includes what we offer, what, when	specific updates set out below.
	improve their wellbeing and prevent their needs from	and how best to communicate information so that	
	deteriorating. To improve awareness of the front door	people get the help they need to prevent their needs	
	we recommend that:	getting worse leading to a request for assistance in	
ט	Local Authorities:	'crisis'. Advice and Assistance is offered following	
20	- review their current approaches, consider	assessment by the Single Point of Access (SPA)	
بر	their audience, and ensure that good-quality	service. SPA is able to directly commission services	
_	information is made available in a timely	from a range of preventative services available, this	
	manner to avoid needs deteriorating and	includes Advocacy services.	
	people presenting for assistance in 'crisis';	·	
	- work in partnership with public and third-	Advocacy services are commissioned from a variety	
	sector partners to help ensure people accessing via partner referrals, or other	of sources including third sector. The offer of this	
	avenues, are given the best information to	service is repeated to ensure that those people in	
	help them;	need of longer term care who have not previously	
	- ensure that advocacy services are	needed advocacy can be identified and supported.	
	commissioned and proactively offered to	Care Inspectorate Wales (CIW) recognised the work	
	those who need them at first point of	we have undertaken to improve our provision of	
	contact; and	advocacy services for older people in their Annual	
	- to take local ownership and lead on the co-	Letter published in August 2020.	
	ordination and editing of local information		
	published on Dewis Cymru locally.	The Council is the lead for <u>Dewis Cymru</u> across the	The Council is the lead for <u>Dewis Cymru</u>
	- ' '	County Borough. To date, RCT has 617 resources	across the County Borough. To date, RCT has
	• The Welsh Government:	registered on the Dewis website, a combination of	422 resources registered on the Dewis
		both local authority and 3 rd sector organisations.	

Recommendations for Improvement	As reported to	As at November 2021
	Governance and Audit Committee	
	26 April 2021	
- improve carers' awareness and	Information on the resources that are available is	website, a combination of both local
understanding of their rights to be assessed	required to be updated every 6 months to ensure	authority and 3 rd sector organisations.
for their own care and support needs, aimed	information is up to date. Independent organisations	
at generating demand for local authorities'	update their own pages as designed by Dewis, but	
preventative services; and- undertake a full evaluation of the role of	oversight is maintained with the Council.	
Dewis Cymru in the wider implementation	We agree with the recommendations for Welsh	
of the Act and use the data gained to build	Government and welcome a national information	The national information sharing portal
on its potential as a national information	sharing portal across a single online platform for all	Wales Community Care Information System
sharing portal.	partners.	(WCCIS) is operational across RCT Adult
	•	Services.
Investing in prevention and understanding impact R2 - Part 2 of the report highlights weaknesses in	Agreed. The Council regularly maps the availability of	Interlink and third sector services continue
authorities' assurance of the availability and quality of	preventative services across the RCT area to better	to be represented on various regional
third-sector, preventative, community based services	understand current levels of provision and to identify	forums such as Regional Partnership Board
that they signpost people to. We recommend that:	gaps and duplication. This information is accessible	and Transformational Leadership Board
• Local Authorities:	via Dewis.	where new developments and funding of
- map the availability of preventative services		services to meet identified needs are
in their area to better understand current	Interlink also maintains a database of local services	discussed and agreed. This provides the
levels of provision and identify gaps and	across the County Borough and ensures connections	forum for third sector representation to
duplication;	between Social Care and Community Services.	influence decision making across the Cwm
 involve third-sector partners in co-producing 		Taf Morgannwg region.
preventative solutions to meet people's	Interlink and third sector services are represented on	
needs and ensure people have equitable	various regional forums such as Regional Partnership	As we progress into winter, along with its
access to these services;	Board and Transformational Leadership Board where	partners we continue to deliver
 work with third-sector partners to tailor and 	new developments and funding of services to meet	preventative, hospital avoidance services
commission new services where gaps are	identified needs are discussed and agreed. This	and explore options around the
identified; and	provides the forum for third sector representation to	development of a new offer for integrated
 work with partners to improve data to 	influence decision making across the Cwm Taf	health and social care community model.
evaluate the impact of preventative services	Morgannwg region.	We will update our winter planning report in

• Welsh Government:

generally.

improve the cost evaluation in relation to the impact of the Act in a national context, and support local authorities to ensure that the

on individuals and the population more

Over the last year organisations and volunteers have worked together to support those most in need in their communities during the pandemic which has been described in a Cabinet report in May 2020 on the Council's response to the pandemic. This

Adult Services: Covid-19 - Response and **Winter Planning**)

December 2021 (For reference last year's

report: 8th December 2020 Health &

Wellbeing Scrutiny Committee -

	Recommendations for Improvement	As reported to	As at November 2021
		Governance and Audit Committee	
		26 April 2021	
	desired impact of prevention on overall	experience has strengthened joint working and has	The current Integrated Care Fund (ICF)
	social-care expenditure becomes a	demonstrated that it is possible to identify vulnerable	investment programme will end the 31st
	demonstratable reality.	residents, refer them for support and provide	March 2022. As noted within Chief Social
		ongoing input including befriending, preventing	Care Officer for Wales letter received 17th
		loneliness and isolation, that is available within the	August, Ministers have approved a new five-
		communities through voluntary sector and	year revenue investment fund to build on
		community groups. We will build on these positive experiences as a platform for sharing new service	the work and learning of the Integrated Care Fund and Transformation Fund to date. The
		developments, highlighting pressure points and areas	new fund will run from April 2022 to March
		for further development, as we emerge from the	2027 and will further focus integrated
		pandemic.	delivery of health and social care services
			across Wales.
		We agree with the recommendation for Welsh	
		Government.	RCTCBC have been working with Regional
ъ			Partners to review existing ICF and
Page			Transformations programme and prepare
e			for the new fund. Guidance has yet to be
33			issued on the new programme; however
			place-based support incorporating third
			sector brokerage, effectively linking the third sector with existing Information Advice
			and Assistance (IAA) provision, social
			prescribing and discharge pathways is a
			future aspiration.
			Tatal e aspiration
			As part of the Cwm Taf Morgannwg Region
			we are required to produce a Population
			Assessment by 1st April 2022. Working with
			the Regional Unit, RCTCBC have been
			supporting the development providing
			needs assessment data to inform future
			planning. Engagement with citizens and
			wider organisations is a key focus and
			working with the RPB Engagement Officer to
			undertake meaningful engagement

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Recommendations for Improvement	As reported to Governance and Audit Committee 26 April 2021	As at November 2021
		activities with people from each priority group, and then reflect these insights in our Population and Wellbeing Needs Assessment. As part of this work an engagement toolkit for use across the region has been developed. By June 2022 there is a further requirement
		to develop a Market Stability report that will build on the population assessment and support the development of a new Area Plan by April 2023.

Review of Public Services Boards: This national report contained recommendations for Public Services Boards, Welsh Government and the Welsh Local Government Association

Published: 7 October 2019

Recommendation	ons for Improvement	Cwm Taf PSB comment for information as reported to Governance and Audit Committee 26 April 2021	As at November 2021
understanding to requires public stakeholders and Assessments. practice is insuffineeds of people fully considered voice of citized decisions. We recommend of conduct for potential in characteristic review agreed impacts are impacts are improve transming PSE minutes acconducted in Engagement of the input of the inp	rmal assessments to identify the npact on people with protected ics and the Welsh language and red actions to ensure any adverse addressed; ansparency and accountability by a meetings, agendas, papers and ressible and available to the public; involvement by working to the the National Principles for Public in Wales; and re outcome of involvement activity where changes are made as a result of citizens and stakeholders.	The Audit Report was considered by the Cwm Taf Public Services Board at its meeting on 22 October 2019 and concluded that the PSB could do more to focus on 'wicked' issues and strengthen involvement with residents and communities. The recommendations will be addressed in more depth within the Well-being and Population Assessments.	Work on the Well-Being and Population Assessments is now in progress with a strong emphasis on involvement. This work is being carried out with Co -Production Network for Wales after Cwm Taf and Bridgend PSBs were secured their support for a five-year programme. An 'Involvement' sub-group has been set up to contribute and deliver the Assessments and conversations are underway about the role and purpose of the group.
	the report we review or PSB scrutiny and conclude that	Agreed	Cwm Taf Joint Overview and Scrutiny Committee agreed a forward work plan at its meeting in

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Recommendations for Improvement	Cwm Taf PSB comment for information as	As at November 2021
	reported to	
	Governance and Audit Committee 26 April 2021	
and grant programme controls; and public	The PSB would welcome increased funding	
reporting, scrutiny and oversight systems to	flexibilities from Welsh Government with	
manage expenditure.	appropriate local oversight, controls and scrutiny.	
R4 - To help build capacity, consistency and	Agreed	The October 2021 meeting of the Cwm Taf PSB
resourcing of activity we recommend that the	The Review of Strategic Partnerships prepared	considered the roles of the Area Planning Board,
Welsh Government and Welsh Local Government	jointly with Welsh Government, Welsh Local	Community Safety Partnership and Safeguarding
Association in their review of strategic partnerships	Government Association and Welsh NHS	Board in reviewing structures and preparing for the
take account of, and explore, the findings of this	Confederation was shared at a meeting of the	creation of one regional Public Services Board.
review.	Public Services Board in July 2020 (<u>Item 5</u>	Representatives from these Boards were in
	Governance item)	attendance to give their views on how they could
		work with a regional PSB.

<u>Progress in implementing the Violence Against Women, Domestic Abuse and Sexual Violence Act:</u> This national report contained recommendations for Local Authorities, other public bodies and partners.

Published: 21 November 2019

Recommendations for Improvement	As reported to	As at November 2021
	Governance and Audit Committee 26 April 2021	
R1 - Part 1 of the report highlights that despite	A response to this report was prepared for	All the Council's VAWDASV support services
public bodies having an increasing	consideration by the Overview and Scrutiny Crime &	operated remotely throughout the pandemic with
understanding of, and demand for, VAWDASV	<u>Disorder Committee</u> at its meeting scheduled for 16	most services open and providing face to face
services, significant gaps remain and	March 2020.	support. Numbers of referrals remained constant
engagement with survivors and victims in		throughout and are currently at the same level as
reviewing and developing services is	As a result of the actions taken to respond to the	pre-Covid.
inconsistent. To address this, we recommend	pandemic, the committee meeting did not take place	
that needs assessment and mapping of service	as scheduled.	Service mapping is undertaken by the Cwm Taf
provision by public bodies are revisited and		Morgannwg Regional Advisor.
involvement widened and enhanced to include	During the pandemic, all the Council's VAWDASV	
all relevant stakeholders to build a more	support services continued and adjusted to operate	The Audit Wales Report is scheduled to be
accurate picture of current service provision	remotely as a result of the Covid restrictions in place.	presented to the Overview & Scrutiny Crime &
and identify gaps.	We deployed regular social media campaigns to	<u>Disorder Committee on 1st December 2021</u> as part
	highlight the issues of domestic abuse and how to	of a report on Keeping women and girls safe in RCT.
	report. Numbers of referrals remained constant	

	Recommendations for Improvement	As reported to	As at November 2021
		Governance and Audit Committee 26 April 2021	
		throughout and are currently at the same level as pre- Covid.	
		The Audit Wales Report is now scheduled to be presented to the Overview & Scrutiny Crime & Disorder Committee in Autumn 2021. The Council's response will be revised to reflect the work completed since March 2020 and the lessons learned from responding to the Covid pandemic.	
70		The recommendations arising from the Audit Wales report are already reflected in the priorities identified in the local Cwm Taf Morgannwg Implementation Plan 20/21 which is set out in the Cwm Taf VAWDASVStrategy Report 2019-20.	
age 3	 R2 - Part 1 of the report describes how victims and survivors of VAWDASV often find it difficult to navigate a fragmented system of service delivery. To support victims and survivors to access and use services we recommend that public bodies: produce comprehensive and relevant information in a variety of media on the full range of services available to protect and support victims and survivors; and create a joint pathway to access services and support for both victims and professionals and advertise access arrangements widely 	Agreed It is worth nothing that the Audit Report highlights examples of good practice which includes development of the Council's Resilient Families Programme, which has drawn together a range of work streams to provide a single pathway for early intervention service for families.	The Council, in partnership with Women's Aid RCT has reviewed current service provision to consider "a one front door approach" to domestic abuse services in RCT. This work is well underway and a report will be presented to the Service Director Public Health, Protection and Community Services and Group Director of Community Services in December 2021 for their approval to consult with staff in early 2022 in respect of the proposed new working arrangements.
	R3 - Part 2 of the report notes that whilst it is important that organisations comply with relevant data protection legislation, they also need to share data with partners to better meet the needs of victims and survivors. We	Agreed There are clear examples set out in the Cwm Taf Annual Report of how staff from all agencies are involved in meeting the needs of survivors of VAWDASV. The findings set out in the Audit Wales Report will be	The National Training Framework is a key action within the Cwm Taf VAWDASV Strategy Report 2019/20. An RCT senior leads workshop received refresher
	·	_	An RCT senior leads workshop received refreshed training on the 6 th October 2021.

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Recommendations for Improvement	As reported to Governance and Audit Committee 26 April 2021	As at November 2021
 streamline and standardise commissioning arrangements to reduce the burden of administration on all parties; and set appropriate performance measures, targets and benchmarks to judge the impact and outcome of commissioned services. 		Additional funding opportunities and partnership working with the Police Crime Commissioners office and Health has provided two additional Independent Domestic Violence Advisor (IDVA) posts to work with young people and patients in a hospital setting who have been affected by domestic abuse.

Published: 23 July 2020

Published: 23 July 2020		
Recommendations for Improvement	As reported to	As at November 2021
	Governance and Audit Committee 26 April 2021	
Intelligent use of data	Agreed	The Performance and Support Officer role is critical in the
R1 - Public bodies and third sector	The Council has put in place a Performance and	development and monitoring of the data for the Homelessness
partners should ensure they use data to	Support Officer, which has significantly improved	and Housing Advice Service and the 'Homefinder' Team.
plan the right future services, and to	data capture and recording. This enables the	Weekly management reports confirm overall operational data
put in place effective data sharing	production of weekly reports in respect of	particularly for our temporary accommodation placements and
protocols to ensure they respond	homeless people, rough sleepers and temporary	homelessness presentations. This helps understand current
effectively and safely to people	accommodation placements. The data has	demand and service pressures particularly in respect of the
sleeping rough.	improved our understanding of service demand	number of available daily temporary accommodation
We recommend that councils and their	and pressures.	placements. As a result of this intelligence, we increased the
partners:		number of B+B establishments to ensure sufficient bedspaces
 invest in data analytical skills to 	Through the use of 'Abritas' the Case Management	to cover the winter period.
better understand the current	system for Homelessness and 'Homefinder' we are	
situation and predict future	able to better plan the right services for the future.	Regular analysis of this data also helps us understand our client
demand to prevent future		profile and the services we need to put in place to offer support.
homelessness;	Information in respect of the number of clients	For example, our Prison Leaver homelessness population have
 review and update data sharing 	supported and the accommodation units	been identified as one the main client groups for making
protocols to ensure they support	available, among other things, is included in the	multiple homelessness applications in a 12- month period. This
services to deliver their data	RCT <u>Housing Support Grant annual update</u> which	led to a recently commissioned short- term Offender project in
sharing responsibilities effectively;	sets out the support provided to prevent people	partnership with South Wales Police and Her Majesty's Prison
and	from becoming homeless, stabilises their housing	Service.
 introduce a single data capture 	situation, or helps potentially homeless people to	
and risk assessment process for to	find and keep accommodation.	Our Outreach service has been reviewed to offer a multi-agency
help support safe decisions		response with Probation, <u>Dyfodwl</u> and South Wales for
making in dealing with people		individuals found sleeping rough or begging in our town centres.
sleeping rough		
		We are working with 'Crisis', a national homelessness
		organisation to understand why 25% of our homeless applicants
		drop out of the system having made a homelessness
		application. Following a Discovery Phase which involved a file
		audit, an action plan has been developed with 8 quick wins
		identified for service improvement, which include improved
		process for data logging.

Governance and Audit Committee 26 April 2021 Quarterly reporting is undertaken from through our 'Abritas' IT system. This county with our seven registered social later partners to understand data relating to A review of the RCT Allocation Scheme 2 which will include Rapid Rehousing and the needs of our most complex and challenges.	•
through our 'Abritas' IT system. This of with our seven registered social later partners to understand data relating to A review of the RCT Allocation Scheme 2 which will include Rapid Rehousing and the needs of our most complex and chall	•
arrangements. This will aim to in residents/clients/patients through mechanism to share, interpret and use	landlords 'Homefinder' of applicants and lettings. 2017 is planned for 2022 rrangements to address allenging individuals. If a more recent innovative lic Health Wales and will stimately intertwined and ng/health partnership improve outcomes for development of a see data for action across
Integrated services to tackle complex needs R2 - Because public bodies are responding to people in crisis, they often deal with acute issues in isolation and rarely address the fundamental cause of the crisis. To do this requires public bodies to design and create service delivery models that are responsive. We recommend that public bodies use our complex needs self-reflection tool to improve how they can jointly address complex needs in the future The Council has a strong track record of working with partners to support people in crisis. The Council has a strong track record of working with partners to support people in crisis. The Council has a strong track record of working with partners to support people in crisis. The Council has a strong track record of working with partners to support people in crisis. Our case management system, Abritas, and other referral pathways help us identify service users who present with complex needs. The identification of these needs led to the Council applying for Welsh Government Trail blazer funding to pilot a Housing First project for Health, the Area Planning Board and County Borough Councils work closely individuals deemed to have complex needs in partnership with Pobl and our Registered Social Landlord (RSL) partners who provide the support understand the health needs of our hom has prompted joint working with Health Board. The outcomes from both these projects have been over and above what we expected. Some of our	for our RCT Housing First the number of vulnerable loping a pilot project to (RSL) tenants at risk of and challenging needs. Challenging needs. Challenging needs and the partnership with a Bridgend and Merthyr with our homeless and a related interventions. The ice is helping us better meless individuals which the and the Area Planning

Recommendations for Improvement	As reported to	As at November 2021
	Governance and Audit Committee 26 April 2021	
	have previously led extremely chaotic lives, have	accessing housing related support services and our Housing
	maintained their tenancies.	First Project has been developed and is out for consultation with
		partners.
	Following the outcomes from the pilot projects.	
	Housing First has been mainstreamed and these	In recognition of the increasing complexity of clients a review of
	services can be commissioned to assist our clients	our adult hostel is currently being undertaken with the aim of
	who present with multiple support needs. These	developing a purpose-built assessment centre. This will help us
	include chronic substance misuse, mental health	carry out more in depth needs assessments for single homeless
	needs, domestic abuse and offending	people with the aim of providing the right services and support
	backgrounds.	based on the outcome of clients assessed housing and support
		needs.
	Additional staffing resources have been secured	
	through Housing Support Grant in 2021/22 to	Commissioning arrangements for Women's Aid Rhondda Cynon
	expand the Housing First project in RCT and to	Taf (WARCT) and housing related support provision have been
	increase the number of service users who can be	reviewed with service provision covering male and female
	supported on the project.	service provision including early intervention and prevention
		projects, floating support, and refuge provision with 4
		additional bedspaces commissioned in 2020/21.
		Regional Commissioning with Merthyr CBC and Care and Repair
		provides target hardening arrangements for male and female
		individuals who are at risk or have experienced domestic abuse.
		Performance measures have been set and are monitored
		through joint contract monitoring arrangements.

<u>Better law making: the implementation challenge</u> – This national report sets out key findings and the four key questions that the Welsh Government and the Senedd should routinely address.

Published: 24 September 2020

Key Findings and Questions	As reported to	As at November 2021
Audit Wales considered some of the challenges faced by local authorities and other public bodies when trying to implement legislation on the ground. Key findings Regulatory Impact Assessments underestimate the costs associated with implementing legislation Local authorities struggle with capacity and find it difficult to implement new legislation Implementation of legislation often requires the Welsh Government to support local authorities and publish timely guidance, but this is not always provided nor is it sufficiently clear and aligned Different pieces of legislation and guidance are not sufficiently integrated to ensure public bodies are able to deliver their new responsibilities effectively and efficiently	Councils have over many years drawn the attention of Welsh Government to the local impact and implications of proposed changes to legislation, the changing partnership landscape and the potential resourcing requirements of the bodies/partnerships required to implement new laws. Whilst the Council has a positive track record of allocating resources to meet and support new initiatives and laws, the key findings identified by the Auditor General reflect this Council's experience on the ground.	As reported to Governance and Audit Committee on 26 April 2021

Published: 06 October 2020

Recommendation for Improvement	As reported to	As at November 2021
	Governance and Audit Committee 26 April 2021	
R1 - Undertaking commercialisation requires	Agreed	
councils to have enough capacity, the right		
skills and robust but agile systems to be in	The Council has a good track record of using commercialisation as a	As indicated in April 2021, the Council's
place.	tool to meet its business needs. This is explicate in our Corporate	approach to Commercialisation was set
	Priorities and our approach to delivering them as set out in our	out the Capital Strategy Report (sections
We recommend that councils use our self-	Corporate Plan 2020-24 — Making A Difference	9.9-9.11), considered by <u>Council</u> at its
evaluation tools to develop a strategy for		meeting on 10 March 2021 and an update
the extent to which they want to pursue	The Council's approach to Commercialisation was set out the Capital	was provided as part of the Council's
commercialisation.	Strategy Report (sections 9.9-9.11), considered by Council at its	annual <u>Corporate Performance Report</u>
	meeting on 10 March 2021.	2021/22, approved by Council in October
		2021.

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RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

MUNICIPAL YEAR 2021/22

GOVERNANCE AND AUDIT COMMITTEE 6 TH DECEMBER 2021	AGENDA ITEM NO. 7
REPORT OF THE DIRECTOR OF FINANCE & DIGITAL SERVICES	2020/21 ANNUAL GOVERNANCE STATEMENT RECOMMENDATIONS - PROGRESS UPDATE

Author: Paul Griffiths (Service Director, Finance & Improvement Services)

1. PURPOSE OF THE REPORT

1.1 The purpose of this report is to provide the Governance and Audit Committee with an update on the status of the recommendations included within the 2020/21 Annual Governance Statement.

2. **RECOMMENDATIONS**

It is recommended that Members review the information contained within the report and:

- 2.1 Seek clarity and explanation where there are areas of concern.
- 2.2 Form an opinion in respect of whether they are satisfied with the progress made to date to implement the recommendations.

3. REASONS FOR RECOMMENDATIONS

3.1 To ensure the Governance and Audit Committee discharges its responsibilities in respect of reviewing and forming an opinion on the overall control environment in place across the Council.

4. BACKGROUND

4.1 The Council's 2020/21 Annual Governance Statement (AGS) was reported to and approved by the Governance and Audit Committee at its meeting on 12th/12021. The document described the governance arrangements in place,



reviewed their necessary provided improvement.

effectiveness and where recommendations for

4.2 In relation to monitoring the Council's overall governance arrangements, the Terms of Reference for the Governance and Audit Committee states:

As a key element of new arrangements for corporate governance, designed to ensure openness, integrity and accountability, the Committee will assist the Authority in discharging its responsibility for ensuring financial probity, without taking any action which might prejudice it. The Committee will (amongst other things):-

Governance, risk and control

- C. Review, scrutinise and issue reports and recommendations on the appropriateness of the Authority's risk management, internal control and corporate governance arrangements, and providing the opportunity for direct discussion with the auditor(s) on these.
- 4.3 In accordance with the above Terms of Reference extract (Item C) and workplan for the Governance and Audit Committee, this report provides an update on the status of each recommendation made within the AGS. Appendix 1 provides details of each recommendation along with a summary of action taken to date to progress their implementation.
- 4.4 As part of reviewing the status of each recommendation, Members should seek assurance, in addition to their own lines of enquiry, around the adequacy of the arrangements and extent of progress to implement the recommendations.

5. <u>EQUALITY AND DIVERSITY IMPLICATIONS AND SOCIO-ECONOMIC DUTY</u>

5.1 There are no equality and diversity or socio-economic duty implications as a result of the recommendations set out in the report.

6. **CONSULTATION**

6.1 There are no consultation implications as a result of the recommendations set out in the report.

7. FINANCIAL IMPLICATION(S)

7.1 There are no financial implications as a result of the recommendations set out in the report.

8. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

8.1 The Council's AGS has been compiled in accordance with the CIPFA / SOLACE 'Delivering Good Governance in Local Government: Framework 2016'.



9. <u>LINKS TO CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT</u>

THE COUNCIL'S CORPORATE PLAN PRIORITIES

9.1 Monitoring the status of the recommendations within the AGS aims to support the delivery of the priorities contained within the Council's Corporate Plan 2020 – 2024 "Making a Difference", in particular 'Living Within Our Means' through ensuring that appropriate internal controls are in place to effectively manage resources and demonstrate openness and accountability.

WELL-BEING OF FUTURE GENERATIONS ACT

9.2 The Sustainable Development Principles, in particular Prevention, can be applied to the systematic reviews undertaken in order to provide assurance that risks to the achievement of objectives are being managed.

10. CONCLUSION

- 10.1 A summary of action taken to date to implement the recommendations contained within the 2020/21 AGS is provided at Appendix 1.
- 10.2 The information aims to assist Members when forming an opinion at financial year-end on the Council's overall governance arrangements for 2021/22.

Other Information:-

Relevant Scrutiny Committee Not applicable.

Contact Officer - Paul Griffiths



LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

GOVERNANCE AND AUDIT COMMITTEE

6TH DECEMBER 2021

2020/21 ANNUAL GOVERNANCE STATEMENT RECOMMENDATIONS – PROGRESS UPDATE

REPORT OF THE DIRECTOR OF FINANCE & DIGITAL SERVICES

Author: Paul Griffiths (Service Director, Finance & Improvement Services)

Item: 7

Background Papers

None.

Officer to contact: Paul Griffiths

APPENDIX 1

ANNUAL GOVERNANCE STATEMENT 2020/21 PROGRESS UPDATE

	Core Principle / Area	Paragraph No.	Issue Identified	Recommendation	Timescale for Implementation	Responsible Officer(s)	Progress Update – December 2021
Page 51	MANAGING RISKS AND PERFORMANCE THROUGH ROBUST INTERNAL CONTROL AND STRONG PUBLIC FINANCIAL MANAGEMENT	5.11.7	The Council's Risk Management Strategy was last reviewed and approved by Audit Committee in December 2018.	·	December 2021	Head of Procurement Delivery	Revised delivery date for reporting to the Governance and Audit Committee (February 2022) - review completed and work being finalised to update the Risk Management Strategy (noting that no material updates are being proposed that impact on the Council's existing strategic or operational risk management arrangements)
		5.11.10	Where core financial system internal audit reports are presented to Audit Committee, no separate overview of the required internal controls is provided to aid Members understanding of the area (as originally intended as part of the 2020/21 work programme)	As part of compiling the 2021/22 Governance and Audit Committee work programme, finalised internal audit assignments for core financial systems should be supplemented by a more detailed overview of the area prior to the assignment being presented to Committee. This is to aid Members understanding of the main internal control requirements for key financial systems.	From October 2021	Coordinated by the Service Director – Finance and Improvement Services	On target – arrangements in place for core financial system overviews to be presented to the Governance and Audit Committee in line with audit assignments being finalised

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Core Principle / Area	Paragraph No.	Issue Identified	Recommendation	Timescale for Implementation	Responsible Officer(s)	Progress Update – December 2021
MANAGING RISKS AND PERFORMANC E THROUGH ROBUST INTERNAL CONTROL AND STRONG PUBLIC	5.11.15	Although an overview of the Council's Contract Procedure Rules was presented to the Audit Committee in 2020/21, no overview of the Financial Procedure Rules was presented.	As part of the learning and development of Governance and Audit Committee Members, an overview of the Council's Financial Procedure Rules should be built into the 2021/22 Work Programme to support Members understanding of these requirements.	November 2021	Service Director – Finance and Improvement Services	Completed – an overview of the Council's Financial Procedure Rules was presented to the 9 th November 2021 Governance and Audit Committee meeting
FINANCIAL MANAGEMENT		In addition, it was noted that a review of the information contained within both documents was not reviewed and reported to Audit Committee during 2020/21.	A review of the content of the Contract and Financial Procedure Rule documents should be undertaken and updates reported to the Governance and Audit Committee for consideration / approval (where deemed required).	December 2021	Service Director – Finance and Improvement Services and Head of Procurement Delivery	Completed – a review of the Contract and Financial Procedure Rule documents have been undertaken and no material updates are deemed required as at December 2021 (noting that both documents are subject to on-going review and updating)

Core Principle / Area	Paragraph No.	Issue Identified	Recommendation	Timescale for Implementati on	Responsible Officer(s)	Progress Update – December 2021
MANAGING RISKS AND PERFORMANC E THROUGH ROBUST INTERNAL CONTROL AND STRONG PUBLIC FINANCIAL MANAGEMENT	5.11.27	Compliance with the CIPFA Financial Management Code of Practice Standard C - Governance and Financial Management Style No Council wide review of officer schemes of delegation has been undertaken during the past financial year. Currently, progress updates in relation to Audit Wales recommendations are reported to Audit Committee annually.	Officer Schemes of Delegation should be reviewed and where required updated, approved by the Designated Officers and reissued to post-holders. Updates on the progress being made by the Council to implement Audit Wales recommendations should be timetabled within the Governance and Audit Committee work programme for 2021/22 and provide a mid-year and year-end update of progress.	January 2022 November 2021 / March – April 2022	Coordinated by the Director of Legal Services Director of Finance and Digital Services	On target – Council wide review process underway (noting that this area is subject to on-going review and updating) Completed – progress update to be reported to the December 2021 Governance and Audit Committee meeting

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	Core Principle / Area	Paragraph No.	Issue Identified	Recommendation	Timescale for Implementati on	Responsible Officer(s)	Progress Update – December 2021
Page 54	MANAGING RISKS AND PERFORMANCE THROUGH ROBUST INTERNAL CONTROL AND STRONG PUBLIC FINANCIAL MANAGEMENT	5.11.28	Compliance with the CIPFA Financial Management Code of Practice Standard G - The authority understands its prospects for financial sustainability in the longer term and has reported this clearly to members The Council's forward- looking planning period covers 3 / 4 years as part of its Medium-Term Financial Plan.	As part of the Council's on-going forward planning arrangements, information on the longer-term outlook (5 years+) should be considered and relevant updates reported as appropriate.	March 2022	Director of Finance and Digital Services	Completed - incorporated into the Council's latest Medium Term Financial Plan 2021/22 to 2024/25 - as reported to Cabinet on 20 th July 2021, full Council on 29 th September 2021 and to the Finance and Performance Scrutiny Committee on 21 st October 2021
	IMPLEMENTING GOOD PRACTICES IN TRANSPARENCY, REPORTING, AND AUDIT TO DELIVER EFFECTIVE ACCOUNTABILITY	5.12.4	As part of the suite of information on the Council's Governance web-age, it is noted that the Local Code of Corporate Governance was published in 2019 and has not been reviewed since this time.	The Council's Local Code of Corporate Governance should be reviewed and where proposed updates are deemed necessary, an updated document reported to the Council's Governance and Audit Committee for consideration / approval.	February 2022	Head of Procurement Delivery	On Target

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Agenda Item 9

By virtue of paragraph(s) 14 of Part 1 of Schedule 12A of the Local Government Act 1972.

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